



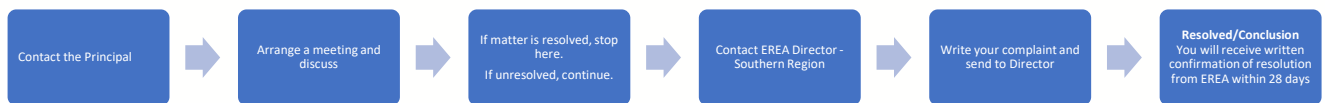
## St Francis Flexible Learning Centre

### Flow chart for making complaints – Young People and Community

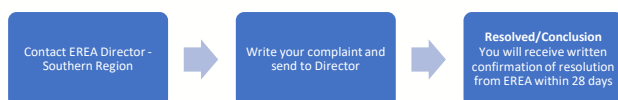
#### General complaints:



#### If the complaint concerns the Head of Campus:



#### If the complaint concerns the Principal:



#### Key contacts:

SFFLC Administration – 0427 249 286, [St.Francis.FLC@youthplus.edu.au](mailto:St.Francis.FLC@youthplus.edu.au)

Head of Campus – Meghan Rutherford, [Meghan.Rutherford@youthplus.edu.au](mailto:Meghan.Rutherford@youthplus.edu.au)

Principal – Chloe Hand, [Chloe.Hand@youthplus.edu.au](mailto:Chloe.Hand@youthplus.edu.au)

EREA Director Southern Region – Diarmuid O’Riordan, [Diarmuid.ORiordan@erea.edu.au](mailto:Diarmuid.ORiordan@erea.edu.au)

Network Office | 1b/135 Cardigan Street, Carlton Vic 3053 | P.O. Box 102, Carlton South Vic 3053 [P] 03 9269 6922  
St. Joseph’s Flexible Learning Centre | 385 Queensberry Street, North Melbourne Vic 3051 [P] 03 9269 6900  
St. Joseph’s Flexible Learning Centre | 15 Police Lane, Geelong Vic 3220 [P] 03 5201 8090  
St. Francis Flexible Learning Centre | 115 Allunga Road, Chigwell Tas 7011 [P] 0427 249 286  
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